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ABSTRACT

The Four Corners Mobile Library Project is a cooperative project between the Four Corners Regional Commission and the Arizona Department of Library and Archives. Ending its third year of operation, the project has proven to be a valuable adjunct to the somewhat meager educational and recreational resources available to the residents of this region. This has been shown by the constant increase in the amount of materials borrowed. During 1972-73, there were 2 bookmobiles in operation. This allowed an increased number of stops and a continued expansion and improvement of the overall program. This final report discusses the project's activities during 1972-73. Topics covered include the project's physical facilities, staff activities, collections, circulation, special programs, communications, public relations and publicity, consultant services, fiscal information, and developments. The appendices include publicity samples, circulation statistics, fiscal report, inventory of equipment, and samples of bookmobile schedules. (NQ)

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FINAL REPORT TO THE FOUR CORNERS REGIONAL COMMISSION ON MOBILE LIBRARY SERVICES TO NAVAJO, APACHE & COCONINO COUNTIES 1972/73

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DIVISION OF LIBRARY, ARCHIVES
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ARIZONA DEPARTMENT OF LIBRARY AND ARCHIVES

LIBRARY EXTENSION SERVICE

Mrs. Marguerite B. Cooley,
Director
Mrs. Edith S. Matthews,
Extension Librarian

FINAL REPORT TO THE FOUR CORNERS REGIONAL COMMISSION

Project No. 121-299-040

July, 1973

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INTRODUCTION

This being the final report of this cooperative project between the Four Corners Regional Commission and the Arizona Department of Library and Archives, efforts have been made to more accurately evaluate the effectiveness and value of this service. During the past year, there were two bookmobiles in operation. These allowed an increased number of stops and a continued expansion and improvement of the overall program. The staff has gained more experience in coping with the many problems which were encountered and this has resulted in a higher quality of service.

The past year has certainly put the staff to the test because of the severe weather conditions. A local newspaper termed it the worst winter in twenty years, which may be a conservative observation since the all-time record for the amount of snowfall was broken. In Flagstaff, a total of over 200 inches of snow was recorded for the past winter. This, however, along with mechanical difficulties and staff illnesses, has still resulted in a productive but sometimes frustrating year of service.

A. PHYSICAL FACILITIES

The location of the headquarters office in Flagstaff has permitted the staff to coordinate operations with the Flagstaff City - Coconino County Library. The building housing the Four Corners office during the past year has provided new and enlarged quarters for this office in the Flagstaff Library and it is felt both have profited in this respect. The branch office has been maintained in the Winslow Library and has served as the base for one bookmobile with the other operating out of Flagstaff.

The new library building, where more space is available, has permitted the staff to operate more efficiently and has also provided more room for the book collection. The teletypewriter (TWX) was housed at the new location and with the constant increase in the number of special requests, the availability of the larger collection at Flagstaff has enabled the staff to fill more of these requests locally.

A suburban-type vehicle was supplied by the State Library Extension Service in addition to the bookmobiles to provide transportation between offices, for special trips in the project area, for attendance at workshops, and for visits to the Library Extension Service office in Phoenix.

During the summer break, the bookmobiles were completely overhauled and given a new coat of paint. It was hoped that the former would eliminate, or at least postpone future breakdowns. This held true for a time, but eventually the type of terrain being traversed took its toll and a number of repair trips to the garage were necessary. Many of the roads in the area are not easily travelled in normal weather so the extended winter season presented a much greater obstacle to serving this vast, sparsely populated area. Also, the fact that the headquarters office is not located in a large metropolitan area has had a detrimental effect on procuring repair parts for the vehicles. This has often been the cause of an extended delay requiring the cancellation of a number of scheduled stops.

B. STAFF ACTIVITIES

Mrs. Jean Groulx has been the supervisor of the project and Sheldon Lawrence, Field Consultant for the State Library Extension Service, has been Project Director for the past year of the project period. Fortunately

there has not been an unusual number of changes in the staff and this has been a prominent factor in providing continuity during the project period.

Andy Deering has served as library assistant during the past year. His was a much-needed position and he has contributed greatly to the operation of the project.

A few disruptions, however, were experienced. Marie Joe, who had been a clerk with the project from the outset, resigned in July of 1972 and was replaced by Charlene Joseph, a Hopi from the Moenkopi area. Charlene has proven to be quite capable, accurate and responsible, which is a definite asset in a job where these qualities are necessary.

Mrs. Elaine Harvey, the clerk in the Winslow office, requested a leave-of-absence for maternity reasons during the months of February and March. Elaine, being of Hopi descent, was very helpful in organizing and assisting with bookmobile service in her home reservation area. She has provided valuable assistance in making local contacts when needed in the Hopi villages since she is familiar with the area and its residents and speaks the Hopi language.

Robert Smyth, Jr., a Navajo from the Tuba City area, has been on the staff as bookmobile driver from the Flagstaff office this past year. In addition to his primary responsibility, he has contributed his artistic talents to the project by assisting with publicity projects such as displays and preparing for participation in local parades.

Tom Scott has been the operator of the Winslow-based bookmobile and has performed his job commendably. Tom is familiar with the area and being able to speak the native tongue (Navajo) fluently, he has gained,

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and provided assistance to, many patrons in the project area.

There have been periods where the gaps in employment might have meant a temporary lapse in service had it not been for the willingness and capability on the part of Andy Deering to substitute in many capacities, especially as bookmobile driver. The drivers from the State Library Extension Service office in Phoenix were ready, if necessary, to substitute if needed.

Although there were seemingly endless obstacles to providing the level of service desired by the staff, their undaunted efforts could not always overcome the relentless barrage of problems which had to be dealt with. However, it was of tremendous importance that the staff had formulated high objectives and they must be commended for their continuing efforts to accomplish these objectives.

An unfortunate occurrence in July caused Elaine Harvey to miss work for a month. She was involved in a traffic accident which required an extended period of recuperation.

On the positive side, a special project was undertaken during the summer. This was dissemination of information concerning voter registration. Along with this, added efforts were made to inform the public of the services offered by the Four Corners bookmobile.

A special trip was made by Mrs. Groulx in August in order to photograph operations of the bookmobile at Tonalea and Shonto for the Four Corners Regional Commission. Care must always be taken not to offend the local residents although the young people usually delight in having their pictures taken.

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A representative from the Systems Development Corporation came to survey the project during August to gather data for the U.S. Office of Education. The purpose was to determine the effectiveness of the project in meeting the objectives established at the outset. A team of interviewers was sent out to acquire information from both users and non-users.

A trip was made to Moab, Utah, in late August by Mrs. Marguerite Cooley, Director of the Department of Library and Archives, and Sheldon Lawrence to attend a planning meeting of representatives from the four-state area including Arizona, Colorado, New Mexico and Utah. The purpose of the meeting, funded by a grant from the Four Corners Regional Commission, was to devise a plan for cooperative library service to residents of a predetermined area of the four states involved. Also in attendance were three staff members from the Navajo Tribe's Office of Program Development and Mr. Charles Townley, Assistant Director of the Library Project of the National Indian Education Association. A comprehensive plan and proposal, including all types of library service was developed, including the new demonstration library at Rough Rock and plans for the future construction of a Navajo Tribal Library and Museum at Window Rock.

In September, Mrs. Groulx made visits to Red Mesa, Dinnehotso, Chilchinbito and Kayenta with a photographer from the Four Corners Regional Commission in order to assist him in obtaining some pictures and information on the project.

During the same month, she attended a meeting of the Region III (Coconino, Apache, Navajo and Yavapai Counties) Library Advisory Board in Flagstaff. This board will be determining priorities for future library services on a regional basis.

Two workshops were attended by Mrs. Groulx in September and October. The first was a one-day workshop held by the Arizona State Library Association in Flagstaff on the role of volunteers in library service. The second was a week-long institute on Library Service to the Disadvantaged in Norman, Oklahoma. The program was designed to provide librarians with a better insight into the problems of serving the disadvantaged, which in this case was focused on the minority populations in culturally isolated areas of the Southwest.

A visit was made in October by Mrs. Groulx to the office of Mr. Alexander Ami, who is Director of the Community Action Program for the Hopi Reservation. A special project of the State Library Extension Service at this time was the establishment and organization of six libraries in the Hopi villages. As these libraries were opened, efforts were made to provide a gradual transition from bookmobile to local public library service. A flyer was devised by Mrs. Groulx and Mr. Ami which would help inform patrons of the latest developments and explain how to return materials when bookmobile stops were discontinued. It was hoped that this coordinated effort would result in an improved service to the local residents by making library materials more accessible.

A meeting was held by Mrs. Cooley in November with the librarians from the eleven county library systems in order to discuss the State Grants-in-Aid program and to provide additional information on current special projects in the State. This meeting was attended by Mrs. Groulx and Mr. Lawrence and also provided an opportunity to meet with Mr. Townley of the NIEA library project in Rough Rock and also with Miss Helen Luce, Region IX Program Officer of the U.S. Office of Education.

Another meeting of representatives from the four state libraries of Arizona, Colorado, New Mexico, and Utah was held in Window Rock in November to finalize the proposal to provide comprehensive library service to a target area in the four states. This meeting was attended by Mrs. Edith Matthews, head of the State Library Extension Service, and Sheldon Lawrence, Field Consultant.

A workshop was also conducted in November by the State Library Extension Service under the direction of Mr. Lawrence which was designed to inform the librarians of Navajo and Apache Counties of recent developments in library service in the area. The future plans devised by the four-state committee were also discussed by a panel which included Mrs. Groulx, Mr. Townley and Mr. Stephen Godoff of the Navajo Tribe's Office of Program Development.

The staffs of the newly established Navajo County Library System and the libraries affiliated with the system were participants in a workshop held by Mrs. Groulx and Mr. Lawrence in Winslow in November. The improvement of existing services, especially the interlibrary loan system, was discussed along with the phasing out of the Navapach Telecommunications System.

Mrs. Groulx was on the staff of a workshop on materials and books for Homestart children held at Cameron in December by Mrs. Harriett Marmon, Coordinator of the Navajo Homestart Program. This one-day workshop was conducted for Homestart teachers and their aides.

A meeting to plan a follow-up program on the Institute on Library Service to the Disadvantaged was attended by Mrs. Groulx in Phoenix in

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January. A workshop was planned which would reach more of those directly involved in such projects and this follow-up workshop was held on May 13 in Phoenix.

Later in January, a conference on early childhood education, the training of lay persons for storytelling, and the use of educational toys was attended by Mrs. Groulx.

The principal at the school in Moenkopi, Mr. Shing, was visited in January by Mrs. Groulx and Charlene Joseph to discuss adding bookmobile stops in the area. It was felt that these new stops might serve as a stimulus for library use in the community since a new library is in the planning.

A brief summary of patterns of usage of the Navapach Telecommunications System was made by Andy Deering. Some of the interesting aspects of this will be presented later. The new telephone credit card system was the subject of a meeting in January of State Library Extension Service staff members, including Mrs. Groulx, at the Flagstaff Library. Details of the new system were discussed so as to finalize plans which would enable it to be operational in February.

Each of the staff members was ill at some time or other during January. As much as possible, the staff was juggled so as to permit continued operation. Plans had to be made at that time also for a replacement to be hired during the maternity leave of Elaine Harvey during the months of February and March.

A conference with officials from the Navajo Tribe and Bureau of Indian Affairs offices, representatives and staff of the Window Rock

Public Library and the Director of the Navajo Tribal Museum and Library was arranged by Mr. Lawrence and Mrs. Matthews in order to discuss future library services for the area. Since it is probable that the services now being provided by the Four Corners Project will not be continued, at least in their present form because of the political jurisdictions involved, other areas of funding and supervision were explored. Details of the developments evolving from this meeting will be included in the summary section of this report.

Late in February a replacement for Elaine Harvey was found. Mrs. Ethel Richards was hired to temporarily fill the vacancy on February 26. She has proven to be a capable worker after an initial orientation and instruction session by Mrs. Groulx and Andy Deering.

Staff meetings have been held somewhat regularly with most of the staff in attendance. These meetings have provided the means whereby a more coordinated effort can be made in providing library service in the project area.

Many telephone calls and a number of trips between the State Library Extension Service in Phoenix and the Four Corners office have been necessary to enable Mrs. Groulx and Mr. Lawrence to confer on different aspects of the operation of the project.

C. COLLECTIONS

Maintaining two collections, one in Winslow and the other in Flagstaff, has provided a broader spectrum of materials and more specialization for the individual bookmobile runs. The bookmobile from Winslow has been serving the Hopi Reservation so material of particular interest to that

clientele was stocked there. Although the two collections are similar in many respects, efforts are made to select materials which are of special interest to the particular areas visited on each run.

The bookstock for the project has been quite adequate. This is essentially due to the fact that the State Library Extension Service has continually added to the collection new, recently-purchased materials which are pertinent to the informational and recreational reading needs of the residents in the target area.

The only shortcomings in the provision of materials have possibly been in the areas of some new titles and in providing multiple copies of adult materials. This, however, is a problem common to many library situations and is one which may never be adequately remedied. In many cases, a suitable substitute can be found which will satisfy the needs of the patron, sometimes through the use of the interlibrary loan system.

The more popular subjects seemingly always in demand are social issues, environmental problems, and new developments in the area of Indian - Anglo relations. The population is becoming increasingly alert to the problems faced by the Indian and are requesting more information on the current happenings in this area. Titles by and about the American Indian are usually the most in demand and multiple copies are purchased by the State Library Extension Service in an attempt to fill all requests for these specific titles.

Another area of great importance is that of practical material on home and auto repair and the various aspects of everyday family living. The personal educational development of the patron in preparation for

formal educational endeavors, as well as general educational development, is usually high on the list of materials sought.

The ever-increasing interest by the general public in Indian arts and crafts has prompted the need for a wealth of material in this area. These materials are scarce and sources are often not easy to locate, in addition to being more expensive than the average publication. However, a large amount of this material has been added to the two collections and is heavily used.

Historical materials on the Native American are a very important part of the collection and this is another area in which there is much non-book material which could be utilized. Of course, the more recent historical publications are always in demand and there is always a need for more of this. Fortunately, the collections are relatively strong in this subject area which results in a large number of satisfied patrons.

Juvenile books, especially picture books, are another strong area in the collections and these have been circulating at a rapid rate. Those juvenile books, again, by and about Indians, are very popular and though few are published, those which are deemed desirable are purchased in multiple copies to supply the demand. It is felt that serving children is a vital function since this is the age at which reading habits are formed and a collection of quality books can make a valuable contribution in this area. It has become apparent that the majority of the school libraries are somewhat deficient in the amount and quality of juvenile materials and the bookmobile service is a welcome adjunct to the formal educational programs.

Heavy usage in some areas has prompted the placing of deposit

collections in several communities. Besides the Hopi communities already mentioned, deposit collections have been placed at Overgaard, the College of Ganado and the Navajo National Monument Ranger Station.

A collection of books was loaned by the State Library Extension Service to the new demonstration library at Rough Rock. These books were mostly on the adult level and were selected by Mr. Townley and Mr. Lee Regan, the librarian at Rough Rock.

Toward the end of this fiscal year the number of new books added to the State Library Extension Service bookstock has been decreasing because of the cut-back in federal funding. This has, in turn, resulted in fewer new books being made available for the Four Corners Project. This might be responsible for a slight decrease in the amount of circulation, although it is difficult to analyze the statistics and determine if this is really the cause.

Both collections are periodically weeded, old material returned to Phoenix, and new books added. This helps the staff maintain a bookstock of high quality which is a definite asset in providing effective library service.

D. CIRCULATION

Although circulation figures are not the only criteria by which the success of a library project can be judged, they are the most visible scale for appraisal. There still remains a large number of potential users who are not utilizing the service, but the registering of new patrons is a constant process on all bookmobile runs. Another aspect of the service that is always on the increase is the filling of special requests for materials not found on the bookmobile. This has been aided by

increased publicity of this service and speedier methods of completing these requests.

The circulation statistics for the project year can be found in the appendix.

E. SPECIAL PROGRAMS

A number of special training sessions, beginning in August, were held for the library workers in the Hopi villages. The six libraries being established have had their collections strengthened with new books from the State Library Extension Service. The training sessions have been conducted by staff members from the State Library Extension Service and have involved procedures for purchasing, cataloging, processing and the repairing of books as well as special programs such as interlibrary loan, storytelling, publicity and film showings. The coordinator for this special project has been Mr. Alexander Ami, program director of the Hopi Community Action Program.

As mentioned earlier, a special effort was made to inform the general public concerning voter registration. In staff meetings, a program was outlined which would supply information in addition to that found in the pamphlets which were distributed. Whenever possible, the names of local registrars were provided.

A special project involving the use of tape cassettes and recorders is being planned which would provide reproductions of stories in both the Navajo and English languages. These would be used in conjunction with the written material and would be designed to bridge the gap between the two languages. The material would then be circulated on the bookmobiles, used for special programs and be made available to other interested agencies,

especially those involved in Early Childhood Education activities as well as Headstart and Homestart programs.

A similar project was planned in a meeting held in Flagstaff in January but would involve the recording of Indian legends and historical material. Attending this session were: Arlene Bansal and Anita Byram of the Arizona Regional Library for the Blind and Physically Handicapped in Phoenix, Jean Groulx and Andy Deering of the Four Corners Project Office, Hazel Robinson and Marge Brown of the Flagstaff City - Coconino County Library, Lee Regan and Sam Menckler of the Rough Rock Demonstration Library, Harriett Marmon, the Coordinator of Navajo Homestart Programs and Mr. Leroy Shing, Principal of the Hopi School at Moenkopi. The program outlined included a needs assessment, an accounting of materials currently available, and the making of assignments for future activities for completion of the project. A session on the practical procedures involved in recording materials was presented by Miss Byram which will be very useful in acquiring and reproducing audio materials in the Navajo and Hopi languages. These materials would then be made available to public libraries and other agencies, especially those serving a predominantly Indian population.

F. COMMUNICATIONS

The discontinuation of the Navapach Telecommunications Project, which was begun in early 1971, was effected with little disruption in service. The Navapach system linked the libraries of Navajo and Apache Counties with the Four Corners office in Winslow. At the time, this was the headquarters office for the Four Corners Project and contained the teletypewriter exchange (TWX) equipment. This system employed the use of telephone credit cards which were to be used for urgent requests, with

regular requests being sent by mail to the office in Winslow. One important advantage of linking the libraries together with this system was that it permitted a better exchange of materials at the local level. If the needed material could not be found locally or in the collection at Winslow, the request was then forwarded to the State Library Extension Service in Phoenix. If so desired, a search was made statewide or even out-of-state, for the requested material. This system proved to be quite effective and instilled a spirit of cooperation among all types of libraries in the two-county area.

In January of 1973, at a meeting attended by Susan Moffitt, the Regional Consultant of the State Library Extension Service, Mrs. Groulx, and Mrs. Hazel Robinson, Director of the Flagstaff City - Coconino County Library, the procedures for implementing a broader system, similar in nature, was discussed. The new system would encompass all of Region III, linking together the counties of Yavapai, Coconino, Navajo and Apache. With the establishment of a county library in Navajo County, the libraries in the three counties with county library headquarters would first send their requests to that office, then if not filled at that level would be forwarded to the regional library, which in this case is the Flagstaff Library. Requests from Apache County would be sent directly to the regional headquarters, pending the establishment of county library service to that county. The teletypewriter, having been moved to the Four Corners office in Flagstaff in May of 1972, would then be shared by both offices. A clerk to handle the requests at the regional library in Flagstaff has been hired. Both the Navapach and the new Region III interlibrary loan system were and are financed by Title III funds under the Library Services and Construction Act as administered by the State Library Extension Service.

G. PUBLIC RELATIONS AND PUBLICITY

The flyer developed to promote the transition from bookmobile to community library usage was very helpful in acquainting the local citizenry with the new, expanded services available and in explaining the procedure for returning books borrowed from the bookmobile.

An annotated booklist of new and recommended books was prepared by the Four Corners office and printed at the State Library Extension Service. This listing contains material of interest to a wide range of patrons and was helpful in gaining new users of the Four Corners Services.

Excellent publicity has been received concerning the bookmobile schedules, especially by the news media. Schedules were usually printed regularly in the Flagstaff Daily Sun, The Navajo Times, the Hopi Action News and the Winslow Mail. Occasionally a newspaper will publish a special article on the hiring of a new employee or, as in the case of the Hopi Action News, several articles on the training sessions, the services available, and the openings of the new libraries as they occurred in each of the Hopi communities.

The amount of radio publicity is more difficult to ascertain, especially since some has been presented in the native languages. There has, however, been evidence that publicity via this media has been given and schedules and other information are regularly sent to all radio stations in the area.

Samples of publicity included in the appendix are representative of the type of coverage given the project by the local media.

H. CONSULTANT SERVICES

Following a number of meetings covering several years, a county library was established in Navajo County. The Navajo County Board of Supervisors voted in July of 1972 to accept the offer of the Winslow Public Library to serve as county headquarters. Since only a small amount of funding was appropriated on the county level, only limited services have been available on a county-wide basis during the first year. Being established as a county library, however, makes the headquarters library eligible for State Grants-in-Aid which can be used to strengthen the county headquarters through the addition of more personnel, equipment, books and other library materials. Both Mrs. Groulx and Mr. Lawrence have devoted much time to this during the past two years.

On other occasions, Mrs. Groulx has provided consultive services for other agencies and on special projects. Several times she has assisted the Homestart Program Coordinator in book selection, storytelling and program planning. Being appointed to the Subcommittee on Materials for American Indians of the American Library Association has enabled her to provide assistance to the national association in this specific area.

A meeting for the exchange of ideas concerning the development of guidelines for the use of print and non-print media at the demonstration library at Rough Rock was attended by Mrs. Groulx. She was asked to serve as special consultant to the project which would involve many types of library service and would be periodically examined to evaluate its effectiveness.

Mrs. Groulx has met on several occasions to plan a follow-up workshop to the Institute on Library Service to the Disadvantaged, which was held in April of 1973.

During February, Mrs. Groulx prepared a brief, selective bibliography of Native American materials for the Multicultural Resources Center at San Jose, California. This listing was designed for use by educators in the California State Department of Education.

A number of visits have been made by Mr. Lawrence to assist in the organization of the new Navajo County Library in Winslow. Meetings have been held with both the staff and the board of trustees to develop guidelines concerning budgeting, administration and staffing.

I. FISCAL INFORMATION

The expenditures for the 1972/73 fiscal year are shown in the appendix. These figures show the financial data for each specific category for the financing of the project during the fiscal year beginning July 1, 1972, ending June 30, 1973.

J. SUMMARY AND EVALUATION

Now ending its third year of operation, the Four Corners Mobile Library Project has proven to be a valuable adjunct to the somewhat meager educational and recreational resources available to the residents of this region. The most obvious indicator of the need for such a service is the constant increase in the amount of materials borrowed. Despite the many difficulties experienced during this year of operation, a noticeable increase in the number of books circulated was evident. It appears that both the continued program of publicity and the concerted efforts at good service have made a significant contribution to the success of the project. This increase in usage has been very gratifying to a staff which has worked so diligently to provide an efficient and effective service.

A number of important developments occurred during this fiscal year of

operation. Included were special projects such as the initiation of the voter registration information program. This type of service results in a better informed public and increased interest in the social issues of the area. It also serves the dual purpose of alerting more people to the services of the bookmobile.

The two programs for the taping of materials in the Navajo and Hopi languages is a useful project since both native languages are more or less oral in nature. The recording of the legends and folklore should prove to be invaluable at some time in the future.

In providing an overall account of the past year's operation, the negative aspects must necessarily be mentioned. Probably the greatest deterrent to the project's operation was the weather. The roads in the area which are not hard-surfaced are often difficult to travel under normal conditions. Adverse weather conditions also have had an effect on those attempting to meet the bookmobile as well since this is predominantly a rural area with few concentrations of people. Illnesses, vacations and accidents involving staff members also figured into the disruptions experienced.

One of the new developments which should result in improved library services in the project area is the establishment of the new county library in Navajo County. After several years of hard work, this has finally been realized. The expansion of the staff and book collection at this location will provide a more useful resource in an area which is certainly lacking in such.

Another improvement of this type occurred with the new additions in

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staff and materials at the Rough Rock Demonstration Library. This facility is located in a very isolated area and should prove to be a valuable service which would otherwise have never been realized. It is particularly significant since only three sites in the nation were chosen for such demonstration projects. New and innovative services are being planned which will reach a larger segment of this rural population.

The establishment and organization of the Hopi libraries has presented a tremendous opportunity for the local communities to develop a facility which will be a great asset to the educational and recreational growth of the local citizenry. This project is especially meaningful because the local residents requested such a service and have been involved in all aspects of development. This has permitted a reduction in the scheduling of the bookmobiles and will result in an improvement in the extent and quality of services offered.

The new system for the interlibrary loan of books and material provides a more efficient and effective method for the borrowing of printed matter not found locally. The Navapach System which had been in effect provided much-needed information concerning the problems involved in serving a vast, sparsely-populated area with few library resources available. An important aspect was the degree of cooperation generated by the participating libraries and an opportunity for the sharing of materials by all types of libraries. The new system, designed on a regional basis, will involve four counties instead of two and should serve as a model for the development of other regional systems. These four counties comprise over 40 percent of the land area of the State so a useful analysis can be made with which to plan other regional systems serving a similar type of clientele and having the same demographic characteristics.

The number of interlibrary loan requests has continually increased and the new system allowed these to be handled more efficiently. These requests varied considerably in content since they were initiated by patrons of all educational levels. The local residents range from the most isolated sheepherders and farmers to medical doctors and other professional personnel working in the project area. This service is now being used by patrons who formerly were skeptical about its usefulness although they had been aware of its existance.

The staff of the Four Corners Project is cooperating with a number of local agencies in order to coordinate efforts and to become acquainted with the informational needs of the residents. In addition to the conferences with school officials, contacts have been made which have provided information and assistance to those working with ONEO Headstart programs, Follow Through classes, Homestart programs, Career Opportunities programs, Home Extension Services, Community Action Programs and the Visiting Nurses. Classes held at the Chapter Houses have been supplemented with books on specialized subjects such as arts and crafts and for preparation for the General Educational Development (GED) certificate.

Besides employees of the Public Health Service and other governmental agencies, service has been extended to the families of those working with commercial enterprises such as El Paso Natural Gas and the Peabody Coal Company. Although the direct effect of this project on the social and economic conditions of the area is difficult to ascertain, a number of favorable responses have been evident which indicate that the service is fulfilling a definite need. Also, an informational and recreational service utilizing bookmobiles appears to be the only feasible means of serving the area in the immediate future.

Attempts have been made, however, to examine other means of serving an area such as this. The strengthening of existing libraries will be carried out by the State Library Extension Service through the training of staff, the addition of books, and the provision of consultant services. The establishment of county library service for Apache County is planned for the near future. The placing of more deposit collections, with possibly small collections in some of the homes, is being considered. Distributing books by mail may be one solution to the problem of isolation but will have to be carefully weighted since many areas do not enjoy the luxury of good mail delivery service. All these methods, however, require additional funding and with the anticipated cut-back in available funds, may be impossible to implement.

Plans were made to continue the service as closely as possible to the present level by assisting local agencies in assuming the responsibility. Fortunately, as of this writing, the Flagstaff City - Coconino County Library has received assurance that the County Board of Supervisors has approved an amount sufficient to support bookmobile service in that county.

The Navajo Tribe has agreed to finance the operation of two bookmobiles to cover reservation lands in Apache and Navajo Counties. So it appears that with the discontinuance of the Library Extension Service bookmobiles, the lower portion of the two above-mentioned counties may be the only areas slighted. Other means of serving this area, such as books-by-mail, may be initiated in the near future. The staff at the State Library

Extension Service is working closely with these and other agencies to maintain, as closely as possible, the current level of service being offered.

The loan of three bookmobiles and almost the complete bookstock and equipment holdings has been authorized for use by local agencies in continuing this service which has many times proven its educational and recreational worth to the residents of the area.

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APPENDIX

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Andy Deering,
Library Assistant
Tommie Scott,
Bookmobile Driver
Winslow

Elaine Harvey,
Clerk, Winslow
Marie Joe,
Clerk, Flagstaff

Mrs. Jean Groulx, Project Librarian (not pictured)
Robert Smyth, Jr., Bookmobile Driver, Flagstaff (not pictured)

Bookmobile users

0029

Bookmobile patrons

NAVAJO TIMES November 22, 1972

Bookmobile Schedule

MONDAY, Nov. 27 -Navajo Nat'l. Monu. - 5:00

TUESDAY, Nov. 28- Red Mesa- 9:00; Mexican Water - 1:00; Tse Nez Iah - 1:30; Dennehotso - 2:30.

WEDNESDAY, Nov. 29 -

Chilchinbeto - 9:00; Kayenta Mobile Homes - 1:00; Kayenta Low-Rent Hosuing - 2:00; Kayenta Trading Post - 3:00;

THURSDAY, Nov. 30- Tsegi - 8:30; Cow Springs - 9:30;

TUESDAY, Dec 5 Sacred Mountain - 9:00; Antelope Hills - 9:00; Hank's Trading Post - 9:45; Spider Web Ranch - 10:30; Wauneta Trading Post 11:00; Gray Mountian - 1:00; Cameron - 2:'00;

WEDNESDAY, Dec. 6 - Cliff Dwellers - 9:30; Vermillion Cliffs - 10:00; Marbel Canyon - 10:30; Lee's Ferry- 12':00; Navajo Springs HMC - 1:30; Bitter Srpings - 2:00; Cedar Ridge - 2:30; The Gap - 3:00;

THURSDAY, Dec. 7 - Fancher Ranch - 9:30; Wupatki Nat'l. Monu. - 10:00; Sunset Crater - 11:30n

NAVAJO TIMES October 26, 1972

Libraries Must Help Change

(Flagstaff, Ariz.,) - "Librarians must help communities change libraries to cross-cultural institutions instead of primarily middle class institutions," according to Jean Groulx, Librarian, Four Corners Bookmobile Project, after attending a six-state invitational institute in Norman, Oklahoma, Oct. 4-8.

Library Service to the Disadvantaged was the theme of the institute, funded by the U.S. Office of Education , which brought together librar ians, the disadvantaged and authorities in the field. Participants came from the six states comprising the Southwestern Library Association: Arkansas, Arizona, Louisiana, New Mexico, Oklahoma and Texas.

The majority of the instititute participants were professional librarians who have planning, supervisory and training responsibilities at their state, district or system level. The remaining participants were resource people who are spokesmen for groups or organizations composed of or serving minority groups.

Participants from Northern Arizona included: Ethelou Yazzie, Principal, Rough Rock Demonstration School, Chinle, Az., and Harriet Marmon, Home Start Visitor, Office of Navaho Economic Opportunity, Fort Defiance, Az.

The workshop is a pilot project for the nation, conducted here in the Southwest because of the diversity of cultural backgrounds.

"Leadership from community groups is a necessity to build user-oriented library services, and this is particularly true on the Navajo and Hopi Reservations because of distinctive cultural needs," according to Mrs. Groulx. "Inter-agency cooperation will also be emphasized."

Workshop participants will be encouraged to make libraries cultural exchange centers, rather than just storehouses of material.

NAVAJO TIMES October 12, 1972

Bookmobile Schedule

FOUR CORNERS BOOKMOBILE SCHEDULES, OCTOBER 17--19, 1972

Tuesday, Oct. 17
Tonalea - 10:00., Shonto. - 1:00
Wednesday, Oct. 18.
Kaibito Boarding School - 9:30, Kaibito T.P. 1:00, Kaibito Elementary 2:00.
Thursday, Oct. 19
Coal Mine Mesa, 9:30 Tuba City N.P.D., 11:00
Tuesday, Oct. 17,
Meteor Crater - 9:00, Chilsons - 10 :00, Canyon Diablo - 11:00, Walters Ranch - 12:00, Blue Ridge Ranger St. - 2:00.
Wednesday, Oct. 18
Sun Valley - 9:30, Painted Hills - 10:30. Old Stage Stop - 11:00 Houck 12:00, Indian Ruins - 1:30, Sanders - 2:30, Chambers - 4:00.
Thursday, Oct. 19
Navajo - 8:30, Petrified Forest - 9:30, Woodruff - 11:00.

CIRCULATION STATISTICS

	FOUR CORNERS BOOKMOBILES			LES BOOKMOBILE		
Month	Adult	Juvenile	Total	Adult	Juvenile	Total
July, 1972	731	754	1,485	1,195	1,314	2,509
August	1,459	2,049	3,508	1,596	2,361	3,957
September	1,575	1,504	3,079	1,365	2,620	3,985
October	1,590	2,176	3,766	897	2,277	3,174
November	1,114	1,577	2,691	698	2,078	2,776
December	789	886	1,675	606	1,389	1,995
January, 1973	1,794	2,195	3,989	1,397	2,927	4,324
February	780	774	1,554	1,007	2,147	3,154
March	1,255	1,522	2,777	1,441	3,038	4,479
April	1,005	1,310	2,315	837	1,869	2,706
May	385	187	572	861	1,335	2,196
	12,477	14,934	27,411	11,900	23,355	35,255

GRAND TOTAL 62,666

FOUR CORNERS MOBILE LIBRARY PROJECT

REPORT OF EXPENDITURES (REVISED)

FY 1972/73

	FCRC Funds	LSCA and State Funds
Salaries	$37,573.43	$
Workman's Compensation	312.03	
FICA	2,030.39	
Retirement	1,878.97	
Personnel Commission	270.00	
Hospital Insurance	320.00	
Travel Expense	2,990.45	
Vehicle Expense	3,898.32	3,068.66
Postage	25.00	
Office Expense	17.32	1.00
Communications	221.76	1,153.49
Books	492.16	25,776.85
Vehicle Equipment		20,000.00
TOTALS	$50,029.83*	$50,000.00

*The extra $29.83 comes from an old warrant that was never cashed and was written off after one year, and returned to this account.

INVENTORY

OF

FOUR CORNERS EQUIPMENT

FCRC Funds*

1	Tiffany T/W Stand	W-5
1	Devon Storage Cabinet	W-8
1	Remington Adder	W-1
1	Smith Sys. Book Truck	W-2
1	Mitchell Folding Table	W-3
2	3 x 5 Card Files	W-4
2	Tiffany T/W Stands	W-6 W-7
2	Adler Typewriters	W-10 W-11
1	Tiffany T/W Stand	W-12
2	Steelcase Desks	W-13 W-14
3	S-22 Steno Chairs	W-15 W-16 W-17
2	Virco Folding Chairs	W-18 W-19
1	Virco Folding Table	W-20
1	Devon Storage Cabinet	W-21
1	Bookcase	W-22
4	3 x 5 Card Cabinet	W-23 - 24 - 25 - 26
1	Smith Sys. Book Truck	W-27
3	Waste Baskets	W-40 - 41 - 42
12	Burroughs Bookcases	W-28 thru W-39

*Inventory as prepared by Vern Warren, Administrative Assistant

Books

FCRC Funds	1,737 volumes
State Funds	18,429 volumes

March - April, 1973

Monday, Mar. 26	
Navajo Nat'l Monument	5:00
Black Mesa	6:00
Tuesday, Mar. 27	
Red Mesa	9:00
Mexican Water	1:00
Tse Nez Iah	1:30
Dinnehotso	2:30
Wednesday, Mar. 28	
Chilchinbito	9:00
Kayenta Mobile Homes	1:00
Kayenta Low-Rent Housing	2:00
Kayenta Trading Post	3:00
Thursday, Mar. 29	
Tsegi	8:30
Cow Springs	9:30
Tuesday, April 3	
Sacred Mountain	9:00
Antelope Hills	9:30
Hank's Trading Post	9:45
Spider Web Ranch	10:30
Wauneta Trading Post	11:00
Gray Mountain	1:00
Cameron	2:00
Wednesday, April 4	
Cliff Dwellers	9:30
Vermillion Cliffs	10:00
Marble Canyon	10:30
Lee's Ferry	12:00
Navajo Springs HMC	1:30
Bitter Springs	2:00
Cedar Ridge	2:30
The Gap	3:00
Thursday, April 5	
Fancher Ranch	9:30
Wupatki Nat'l Monument	10:00
Sunset Crater	11:30
Tuesday, April 10	
Tonalea	10:00
Shonto	1:00
Wednesday, April 11	
Kaibito Boarding School	9:30
Kaibito Elementary	1:00
Kaibito Trading Post	2:00
Thursday, April 12	
Coal Mine Mesa	9:30
Moenkopi	10:30
Tuba City N.P.D.	1:00
Tuesday, April 17	
Twin Arrows	9:00
Sunset T.P.	2:00
Leupp	3:00
Leupp EPNG	4:00
Wednesday, April 18	
Parks	1:00
Williams EPNG	3:30
Thursday, April 19	
Happy Jack	9:30
Schnebly Hill	1:00
Kachina Village	2:30

This free library service is funded by the Library Services and Construction Act and the Four Corners Regional Commission.* If you are unable to find the books you are looking for ask the bookmobile operator about our free mailing service.

Jean Groulx, Librarian
Andy Deering, Library Assistant
Bob Smyth, Jr., Bookmobile Operator
Charlene Joseph, Clerk

ARIZONA LIBRARY EXTENSION SERVICE
Four Corners Bookmobile Project
c/o Flagstaff Public Library
11 West Cherry
Flagstaff, AZ 86001
Phone: 774-6977

ARIZONA LIBRARY EXTENSION SERVICE
Four Corners Bookmobile
420 W. Gilmore, Winslow, Arizona 86047
April, 1973

Tuesday, April 3	
Hotevilla-Bocavi	10:00
Oraibi Tribal Housing	12:00
Oraibi Mission School	2:00
Wednesday, April 4	
Second Mesa Day School	9:00
Keams Canyon:	
Housing Complex	12:30
U.S.P.H.S.	1:30
B.I.A. Housing	2:30
L. & A. Trading Post	3:30
Keams Trading Post	4:00
Thursday, April 5	
Teas Toh	9:30
Seba Dalkai	10:30
Dilkon	1:00
Tuesday, April 10	
Indian Wells	10:30
White Cone	11:00
Toyei	2:00
Wednesday, April 11	
Steamboat	8:30
Cornfields	9:30
Greasewood	10:30
Ganado	3:00
Thursday, April 12	
Navajo EPNG	9:00
Klagetoh	11:30
Wide Ruins	1:00

Tuesday, April 17	
Meteor Crater	9:00
Chilson's Ranch	10:00
Canyon Diablo	11:00
Blue Ridge Ranger Sta.	2:00
Wednesday, April 13	
Sun Valley	9:30
Painted Hills	11:00
Old Stage Stop	11:30
Houck	1:00
Pine Springs	1:45
Indian Ruins	3:00
Sanders	3:30
Chambers	4:30
Thursday, April 19	
Navajo	12:00
Petrified Forest	2:00
Woodruff	3:30
Tuesday, April 24	
Pinon	11:30
Low Mountain	2:00
Cottonwood	3:30
Wednesday, April 25	
Rock Point	10:00
Round Rock	1:00
Lukachukai	3:00
Thursday, April 26	
Many Farms	9:00

This free library service is funded by the Library Services and Construction Act and the Four Corners Regional Commission. If you are unable to find the books you are looking for, ask the bookmobile operator about our free mailing service.

Jean Groulx - Librarian
Andy Deering - Library Assistant
Elaine Harvey - Clerk
Tommie Scott - Bookmobile Operator

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